

1. Senco Professional End User Warranty Policy

Considering the following constraints Senco underwrites the reliability and the quality of its supplied authorised Senco branded products.

1.1 Senco warrants to the end user that the following products will be free from defects in construction, assembly and material for the warranty period specified below.

Product	Warranty period
Senco ® XP Series-Red Cap, pneumatic tools	Five years
Senco ® XP Series-Black Cap, pneumatic tools	Two years
Senco Pro Series, pneumatic tools	One year
Senco Semi-Pro Series, pneumatic tools	One year
Senco DuraSpin ® Series, electric and battery tools	One year
Senco Cordless battery tools	Two years
Senco batteries and chargers for tools	One year
Senco gas tools	Two years
Senco Reconditioned Products	One year
Senco other tools	One year
Senco Compressors	One year

1.2 The warranty period starts on the day the end user purchases the product and/or 1 year after the tool has been deleted from the product line, whichever date comes first.

1.3 To claim warranty the end user needs to send the defective products or their parts, including the serial number and the original and dated sales receipt or proof of purchase from the original retailer or dealer, freight prepaid to the original retailer or dealer.

1.4 Senco is not obliged to do any repairs or replacements on any products or their parts on site.

1.5 During the warranty period Senco or its distributors will repair or replace defective products or their parts, exclusively or mainly as a result of an imperfection in construction, assembly or material, at Senco's option and expense, subject to the constraints of this warranty policy.

1.6 The repair or replacement of products or their parts under warranty, does in no case lead to prolongation of the warranty period. For every replacement product or part, the remaining original warranty period of the replaced product or part is applicable.

1.7 Senco will become the owner of the products or parts that have been replaced by Senco or its distributors as a result of being compliant to Senco's warranty, without being obligated any compensation in this matter.

1.8 Excluded from the warranty are:

- normal wear and tear parts, for example rubber o-rings, seals, driver blades, piston stops, piston/driver assemblies, isolators, drive belts, air filters and fuel systems, bits;
- any imperfection that is a result of or has evolved from the fact that there has not been used clean, dry regulated compressed air and/or the air pressure applied has exceeded the maximum indicated on the tool casting (pneumatic tools);
- any imperfection that is a result of or has evolved from normal wear, misapplication, abuse/misuse, improper modifications or storage, shipping/transport, accidents, neglect, operation at other than recommended speeds or voltage (electric units only);
- any imperfection that is a result of or has evolved from explosions, fires and natural disasters, like hurricanes, floods and earthquakes;
- Any imperfection that is a result of or has evolved from not following operating instructions, specifications and / or maintenance schedules. Read the Operator Manual for use, specifications and maintenance instructions;
- Any imperfection that is caused by repairs, modifications to the product or attempts to do so by the end user or any third party;
- Labour charges or loss or damage resulting from improper operation, maintenance or repairs are not covered by this warranty
- Any warranty claims that have been received after the warranty period, as specified in this end user warranty, has expired.

1.9 Additional costs like shipping/transport, special packaging requirements and costs of travel and accommodation, are at the end users expense.

1.10 If a complaint is unfounded, all costs incurred thereby, including handling, inspection, shipping and administrative costs on the side of Senco or its distributors, will be charged to the end user.

1.11 After expiration of the warranty period, all costs for repair or replacement, including handling, inspection, shipping and administrative costs will be charged to the end user.

1.12 Notwithstanding legal limitation periods, the limitation of all claims and appeals against Senco and third parties involved by Senco for the implementation of the agreement is one year.

1.13 If Senco fails to meet this agreement, it will not discharge the end user from the obligations arising under this or any other contract.

1.14 When the warranty terms can not be met, due to for example import or export prohibitions, strikes or other unforeseen circumstances, the warranty period will be extended accordingly.

1.15 Senco's liability is limited to the warranty. Senco is not liable for damage caused by the functioning or non-functioning of the products as delivered, repaired or modified by Senco or its distributors, including but not limited to, production losses, profit losses, reduced working range, commercial losses or consequential damages or indirect damages whatsoever.